

<b>Transcon, Inc.</b>		<b>Quality System Manual</b>
Clause: <b>5</b>	Title: <i>Management Responsibility</i>	Issue Date: <b>November 18, 2002</b>

## QUALITY POLICY

*TRANSCON INC. WHERE QUALITY IS CONVEYED THROUGH THE  
COMMITMENT TO CONTINUALLY IMPROVE AND SATISFY THE  
APPLICABLE REQUIREMENTS OF OUR QUALITY MANAGEMENT  
SYSTEM FOR THE DESIGN, MANUFACTURE AND DELIVERY OF  
"ON TIME" PRODUCTS THAT MEET OR EXCEED  
OUR CUSTOMER'S EXPECTATIONS.*

  
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 John L. Musial  
 President

The management of **Transcon Inc.** ensures the Quality Policy is communicated, understood, implemented and maintained within the organization, and it is available to customers and other interested parties. The following control features are used to ensure implementation:

- management review meetings
- corrective actions
- preventive actions
- service to client
- internal auditing, including specific questions asked of employees regarding our **Quality Policy**